

## IFHE Summer Newsletter 2018

**I'm not a fan of doing things the way they've always been done just for tradition's sake. If there's a better or more convenient way to do something, I'm all for it.**

In healthcare, we need to change what has always been done. We need to start empowering our patients. And this attitude is translating into more digital health tools for patients. But what does patient empowerment look like?

Lorna Ross of the Mayo Clinic Center for Innovation says solutions for more accessible, efficient and affordable healthcare experiences for patients shouldn't rely solely on smart devices, but also on human-centric designs. That's why her team works closely with practitioners and patients to look for opportunities and test solutions to spur innovation across Mayo Clinic's locations.

The Center for Innovation's projects have so far explored how redesigned exam suites can enhance patient-physician interaction, improved how staff members educate and prepare dialysis patients for care, and examined additions to Mayo's prenatal care offerings like in-home monitoring and appointments via webcam.

"We use experimentation to build people's tolerance for change," says Ross, the center's director of design. "These mechanisms we use to get people unstuck are important because healthcare is a fundamentally conservative community. Things don't change very fast, so design is probably one of the most effective ways of giving someone confidence to let go of what's known and safe and to embrace something that's risky."

In this work IFHE could take a important role! Let us help the world with making a better healthcare! Because of this the change in how IFHE should work is important. In Brisbane we will put this on the agenda. IFHE in the future.

**Have a nice summer!**

**Gunnar Bækken**  
IFHE General Secretary.



*From the park at St Olavs hospital in Trondheim, Norway*



I.F.H.E. Administrative Secretariat, 2  
Abingdon House, Cumberland Business  
Centre, Portsmouth PO5 1DS, England

**International Federation of Hospital Engineering - Regional IFHE Americas Group:**  
**[Congress, Seminar and other events in Latin America and World \(IFHE\) 2018 - 2020 years](#)**

**Coordination**

Fábio Bitencourt – IFHE / ABDEH - Brazil

- [fabibiten1@gmail.com](mailto:fabibiten1@gmail.com)

Liliana Font - IFHE / AADAIH - Argentina

- [fontliliana@gmail.com](mailto:fontliliana@gmail.com)

Luciano Monza - IFHE / AADAIH - Argentina

[ljmonza@gmail.com](mailto:ljmonza@gmail.com)

**Regional IFHE Americas Group**

The Regional IFHE Americas Group is a representation unit with issues of common interest to the member countries located in the American Continent and linked to the International Federation of Hospital Engineering (IFHE) or as special guests of the Group. The main axis is related to the architectural and engineering actions for buildings of health services in all its scope of interest: research, planning, projects, management, construction, maintenance, as well as issues related to technologies, equipment and related topics.

The Group's program of events is an important achievement in the construction of discussions on issues related to health building and pertinent to the problems and demands of the regions of the American continent.

The Group also aims to build a network of interests and communications among the countries of the Region in the search for themes that have local approaches and that, by proximity, can complement and contribute to the exchange of experiences and dissemination of knowledge. Although the proposal for organizing the Group emerged in 2014 during the IFHE Congress held in Buenos Aires, Argentina, only in The Hague, Netherlands in 2016, the Regional IFHE Americas Group was formalized and attended by representatives of the following countries: Argentina, Brazil, Colombia, Cuba, Haiti, Mexico, Uruguay and USA.

In the II Meeting held during the **IFHE Rio 2017** in Rio de Janeiro, Brazil, participated representatives from Argentina, Brazil, Canada, Chile, Colombia, Cuba, Mexico, Paraguay, Peru, Uruguay and the USA, as also UN/UNOPS - *The United Nations Office for Project Services*. The presence of representatives from Canada and the USA was an important opportunity to integrate these countries into the Group's network and at the same time, also to elaborate an agenda of activities and to define places of the next meetings.

The III Meeting is scheduled to take place in the City of Santiago, Chile, on September 4, 2018, at 7:00 p.m. Likewise, the IV Meeting was set to take place during the Congress to be held in Bogota, Colombia, in 2019.

Important agenda for the continuity and expansion of the IFHE Group's actions is planned to happen in Santiago, with a view to developing proposals that can be developed by members for

their region, exchange on activities of the member associations, as well as to be presented at the IFHE Council to be held in Brisbane, Australia, in next October 2018.

**Figure 1** - Invitation for the II Meeting to be held in Santiago



En el marco del 8° CONGRESO DE INFRAESTRUCTURA HOSPITALARIA que se desarrollará en Santiago de Chile los días 4,5 y 6 Septiembre de 2018 se realizará el:



 **III ENCUENTRO DEL GRUPO AMERICANO IFHE**  
**III IFHE'S AMERICAN GROUP MEETING**

**IFHE**

 **AARQHOS**  
ASOCIACIÓN CHILENA DE ARQUITECTOS  
Y ESPECIALISTAS HOSPITALARIOS S.C.

Martes 4 de Septiembre 2018, a las 19:00 hrs.  
En CentroParque, Av. Pdte. Riesco 5330, Las Condes, Santiago de Chile.  
Confirma tu asistencia en [aarqhos@aarqhos.cl](mailto:aarqhos@aarqhos.cl)

\*Encuentro exclusivo para Delegaciones Americanas IFHE

## 2 - Agenda for the Regional IFHE Americas Group

I - 8° Congreso de Infraestructura Hospitalaria - <http://www.hospitalaria.cl>

Place: Santiago - Chile

Date: September 4 - 6, 2018.

II - 29° Congreso Latinoamericano de Arquitectura e Ingeniería Hospitalaria AADAIH -

<http://aadaih.org.ar>

Place: Buenos Aires, Argentina

Date: October 23-26, 2018

III - VIII ABDEH Congress Brazil - <http://www.cbdeh2018.com/>

Place: Curitiba, Brazil

Date: October,31 - November, 2, 2018

IV - Mexico Congress

Place: Mexico City - Mexico

Date: November

**International Federation of Hospital Engineering:**  
**[Notes of the Executive Committee Meeting held on 01/05/2018](#)**

**1. Those attending**

Douwe Kiestra (DK)  
Gunnar Baekken (GB)  
Andy Wavell (AW)  
Darryl Pitcher (DP)  
Yoshihisa Hirayama (YH)  
Fabio Bitencourt (FB)  
Daniela Pedrini (DPe)  
Steve Drinkrow (SD)  
Steve Rees (SR)  
Liliana Font (LF)  
Christian Bender (CB)

**2 Apologies for Absence**

There were no apologies for absence

**3 Notes the Previous Meeting**

These were accepted as an accurate record of proceedings

**4 Matters arising (not on the agenda)**

There were no matters arising from the previous meeting.

- 1 **ASHE.** YH noted an approach from ASHE about possibly re-joining IFHE. Much discussion ensued concerning the decision by ASHE to leave IFHE and the committee was reminded of the rule that only one organisation can represent a country. HCI are the current USA representatives to IGFHE and are taking a very proactive role. However it was agreed the value of having ASHE involved again is paramount and a discussion with them should take place as to the future co-operation and the situation shall be discussed with HCI. It is noted ASHE would not be able to come back as an A Members. It was agreed YH send a holding letter.

**ACTION YH**

- 2 **China.** CB reported on dealings with China. He gave dates for the Conference to be held there at which the President has an invitation. Conference dates are **13 September – 16 September**. CB advised his company are attending and noted attendance at this event would be difficult as everything will be in Chinese. It was agreed CB will talk to Jackio who came to Europe with the Chinese delegation last year to ascertain the worth of an IFHE Exco member attending. CB also indicated translations of what the Chinese Association are doing could be provided.

- 3 **Iran.** CB advised he and his company are going to a conference in Tehran where CB is giving a presentation. He intends to refer to IFHE at the end of his presentation and encourage the Iranian's to consider joining IFHE.
- 4 **Digest.** AJW confirmed his concern that very few hits had been noted for the latest edition of the Digest. After some discussion it was agreed we should contact all organisations with a view to ascertaining why the Digest is not being circulated. SD suggested WhatsApp be used for this and in sending out contact information phone numbers as well as email address should be provided by Portsmouth. DP noted that the print outs circulated didn't necessarily include those made on Apple devices. AJW agreed to contact Step.

**ACTION AJW**

## 5 Presidents Update

DK reported that apart from the meeting with WHO reported last time little had occurred. However he raised his concern that little, if anything has happened with the revised Working Groups that were proposed last year in Mexico and USA. He asked that a report has to be made ready for a presentation to Council in Brisbane. It was agreed Working Groups would appear on the next agenda.

**ACTION GB/AJW**

GB commented on the importance of this document as it is a way to show the organisation what Exco is actually doing.

Following the successful meeting with WHO in January it was agreed Exco would be represented at the next meeting in Geneva. Paul Merlevede has advised the dates but DK advised he is unable to attend due to other commitments and WV who also agreed to attend is similarly otherwise occupied. DK suggested it is important to attend.

LF said the in South America the liaison is through PAHO, but currently there is no contact. DK agreed he would determine from WHO the appropriate contact in South America so the IFHE can have a representative on PAHO

**ACTION DK**

## 6 Finance

SD confirmed the audited accounts had been received and circulated. As this is an intermediate year income is down while travel costs have been higher. SD confirmed the sponsorship budget had not been used and monies reassigned to cover travel. This aside the balance of accounts is £128,000

SD reminded all present to obtain the best cost available for economy flights to Brisbane and he noted these costs could include insurance. Once flights have been paid for SD will accept payment requests provided they include confirmation of payment to the airline/travel agent.

Qi statement had been received although SD asked for another copy to be sent to him. AJW agreed to do this.

**ACTION AJW**

## 7 Future of IFHE

DK referred to his comments earlier adding that some minor changes are required which DP will do.

## **8 Brisbane Congress Update**

DP asked if Exco are getting information from Iceberg Events the Congress organisers. Certainly those who have registered for the Congress are receiving information.

It was confirmed that 100 synopses had been received from 30 countries and these had been vetted by the Australian scientific committee. The only IFHE member of that panel was DP.

There is concern amongst Exco members that few actual IFHE member countries have speaker at the event, (11 of 35), with none from South America at all. DP replied that all papers had been selected using the laid down criteria for the Congress and further noted he had had difficulty even getting a second stream.

Concern was expressed by LF that there are no Architectural or Design papers. This was agreed by FB who felt there is no balance in the Congress.

There was also concern that where papers had not been selected from countries there would be little or no attendance from that area. GB mentioned that as no paper had been selected from Norway a promised group of up to 10 will now no longer travel to Australia. SD also confirmed that the best papers from the South African conference are sponsored to attend Congress, but not this time as none selected. He also felt that as there were few IFHE speakers attendance could be affected and suggested that had a third stream been added this could have helped the problem.

Further although it had been suggested in Rio that younger members should present papers and this had been pushed in Europe again none had been selected. DP accepted the comments saying it was the panel's decision on which papers were accepted and that he was trying to wave the international flag although he is aware of the distance attendees will have to travel in order to attend. He also mentioned there had been difficulty getting a second stream for the event however he would take the comments raised back to the organisation.

Also confirmed are the Key note speakers, the link with the IHF Conference and all the social events. Also it was confirmed that the IFHE EU will hold their own meetings during the Congress. DP noted that sponsors for the event were still being sought and particularly those from outside Australia.

DK reminded all of the way in which The Netherlands tried to ensure the widest representation of speakers at Congress and expressed the importance of attending the Congress.

## **9 IFHE EU Conference plus Exco/Council meeting 2019**

AJW explained that despite some concerns over the arrangements for the Conference in 2019 the majority had been allayed and progress is beginning to be made. He has been assured by the President of IHEEM that he is looking forward to welcoming Exco/Council to Manchester and that a full programme of events and meeting arrangements will be available for the Congress in Brisbane.

## **10 Any Other Business**

DK advised that he and GB and AJW were planning to meet IHEEM during July to discuss outstanding Secretariat issues as well as the 2019 Conference.

- 11 Date of the next meeting:**  
**12 June 2018. Times to be confirmed.**



*Picture from Council meeting in 2017*



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**IFHE 2018**  
**BRISBANE, AUSTRALIA**



**25th Congress of the International Federation of Hospital Engineering:  
6-11 October 2018, BCEC Brisbane, Australia**

The Institute of Healthcare Engineering Australia (IHEA) is pleased to announce that **early-bird registration has been extended to Tuesday, 14 August** for the **[25th Congress of the International Federation of Hospital Engineering \(IFHE\)](#)** to be held on 6-11 October 2018 at Brisbane Convention & Exhibition Centre, Australia.



The congress theme is **'Healthcare Engineering – Building on Sustainable Foundations'**.

Newly announced speakers and topics - [view the program!](#)

Join us in Brisbane for an exciting program featuring:

- Welcome Reception
- Trade Night
- 2 days of congress sessions
- Congress Gala Dinner at Brisbane City Hall
- Networking opportunities with our Partners and Exhibitors
- Technical Tours

We look forward to welcoming you at IFHE 2018 to join the discussion!

*Brett Petherbridge*  
2018 Congress Convenor

[Visit Congress Website...](#)



# IFHE

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